

**By:** Jenny Whittle, Cabinet Member for Specialist Children's Services  
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**To:** Social Care and Public Health Cabinet Committee - 12 June 2013

**Subject: FAMILIES AND SOCIAL CARE PERFORMANCE DASHBOARD FOR 2012/13 FOR SPECIALIST CHILDREN'S SERVICES**

**Classification:** Unrestricted

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**Summary:** The Families & Social Care performance dashboard for Specialist Children's Services (SCS) provides members with progress against targets set for key performance and activity indicators for 2012-13.

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### **Introduction**

1. (1) Appendix 2 Part 4 of the Kent County Council Constitution states that:

"Cabinet Committees shall review the performance of the functions of the Council that fall within the remit of the Cabinet Committee in relation to its policy objectives, performance targets and the customer experience."

(2) To this end, each Cabinet Committee will receive a performance dashboard.

### **Performance Report**

2. (1) The dashboard for Specialist Children's Services (SCS) is attached as Appendix A.

(2) Members are asked to note that the SCS dashboard is used within the FSC Directorate to support the Improvement Plan.

(3) A subset of these indicators is used within the quarterly performance report, which is submitted to Cabinet.

(4) As an outcome of this report, members may make reports and recommendations to the Leader, Cabinet Members, the Cabinet or officers.

### **Performance dashboard**

3. (1) The SCS performance dashboard includes latest available results, and year out-turn for 2012/13 for the key performance and activity indicators.

(2) The indicators included are based on key priorities for Specialist Children's Services, as outlined in the business plans, and includes operational data that is regularly used within Directorate. Cabinet Committees have a role to review the selection of indicators included in dashboards, improving the focus on strategic issues and qualitative outcomes.

(3) Where frequent data is available for indicators the results in the dashboard are shown either with the latest available month and a year to date figure, or where appropriate as a rolling 12 month figure.

(4) Performance results are assigned an alert on the following basis:

**Green:** Current target achieved or exceeded

**Red:** Performance is below a pre-defined minimum standard

**Amber:** Performance is below current target but above minimum standard.

### **12/13 End of year business plan reports**

4. (1) Each division within Families & Social Care produces an annual business plan. These are discussed by the Cabinet Committee prior to being agreed by Cabinet at the start of each business year. At the end of the business year, reports summarising the delivery of the plans is provided to Cabinet Committee.

(2) Attached for information, as Appendix B, are the 12/13 end of year business plan reports for:

- Specialist Children's Services
- Strategic Commissioning

(3) As the Strategic Commissioning division supports both Adults' and Children's Services its report covers elements that are outside the remit of Specialist Children's Services but it is present here for completeness.

### **Recommendations**

5. Members are asked to:

REVIEW and comment on the Families & Social Care SCS performance dashboards

REVIEW and comment on the end of year business plan reports

### **Contact Information**

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### **Background documents:**

None